

## Summer Meadows Pet Spa INC Client Agreement

**Current Vaccinations:** By signing this agreement, owners certify that their pets are current on rabies vaccinations, which are required by Maryland law.

**Aggressive or Difficult Pets:** **We do not groom aggressive pets.** Pet owners must notify Summer Meadows Pet Spa INC if your pet(s) bite, has bitten or is aggressive to people or other pets, aggressive for specific grooming procedures or any other behavioral issues. Summer Meadows Pet Spa INC reserves the right to refuse/stop services for aggressive pets at any time before or during the grooming appointment and charge an additional handling fee as well as the fee for the time that was reserved for your pet. If the pet should bite or act aggressively, the pet owner agrees to be responsible for any or all related medical bills, recovery costs, loss of income as well as equipment or property damage.

**Medical Problems and Senior Pets:** Pet owners must inform Summer Meadows Pet Spa INC of any known ailments, injuries or medical conditions that could be exacerbated or aggravated during the grooming process so proper precautions can be taken. The pet owner will be financially responsible for any veterinary care needed resulting from a pre-existing or unforeseeable condition.

**Matted Pets:** Matted pets will be clipped short to spare the pet the pain of dematting. Clipper irritation, nicks, cuts, itchiness and self inflicted injury may occur. Summer Meadows Pet Spa INC will not be liable for irritation or injury resulting in veterinary care during the removal of a matted coat.

**No Shows and Cancellations:** Summer Meadows Pet Spa INC requires at least **48 hours notice for cancelled appointments.** Appointments cancelled within 48 hours of the groom will result in a fee of 100% of the grooming cost. We do not rebook your pet if you have cancelled with short notice more than 2 times. We do not rebook no shows.

Hold Harmless Agreement: By signing this contract you (or your agent) agree to hold Summer Meadows Pet Spa INC harmless for any damage, loss or claim arising from any condition of the undersigned pets, either known or unknown to Summer Meadows Pet Spa INC. It is also further understood and agreed the terms of this agreement can change at any time, without notice, and will overwrite any and all prior signed contracts or releases. It is further understood that this clause applies to any and all pets groomed.

Returned Check: Returned check fee is \$40.00 per item

**\*In the event of an emergency, in the pet owners absence, the pet owner authorizes Summer Meadows Pet Spa INC to contact the closest veterinarian, transport if necessary and authorize the veterinarian to treat the owners pet as necessary at pet owners expense.**

**\*We are Pet CPR and First Aid certified. In the event that your pet needs first aid or CPR, pet owner authorizes Summer Meadows Pet Spa INC to perform CPR or First Aid to the best of their ability and agree to hold Summer Meadows Pet Spa INC harmless for these actions.**

**\*We do not perform anal gland expressions or pulling of ear hair. These services should be performed by your veterinarian.**

*Prices given before the groom are an estimate only.*

I have read and agree to the policies and consent to the releases listed in this agreement as the owner of the pet or their agent.